

RESUME



Fardin Quazi

- **Digital Transformation Expert in Healthcare Admin Solutions**
- Working as Associate Director – Digital Business Solutions for Intuitive Operations & Automation practice in Cognizant
- More than 19 years of Industry Experience
- MBA- Information Systems/Operations, Bachelor's in Electrical Engineering
- Certified Professional of the Academy for Healthcare Management issued by American Health Insurance Plans

USP: 19+ years of experience across Digital Transformation Business Solutions, Business Development / Business & System Analysis/ Client Relationship Management/Account Management/ Consulting/ QA/ End-to-End Project Implementation/ Post production support/ Operations Management and Project Management across all aspects of SDLC in IT and ITES and outsourcing industry. Rich domain experience in US Healthcare (Payer & Provider) and US Govt. Healthcare LoB. Worked in multiple roles across work locations in India and client site, corporate offices in USA.

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WORK EXPERIENCE

Associate Director – Digital Business Solutions, COGNIZANT TECHNOLOGY SOLUTIONS (I) Pvt. Ltd.,
(India & US) 17+ years (June 2007- Till Date)

- Presently working in a role of Associate Director – Digital Business Solutions for Cognizant's Intuitive Operations and Automation practice for Digital Technology Markets
- Worked as Senior Manager – Healthcare Delivery Management and Change Manager for US Healthcare Medicare & Medicaid programs for the clients, as part of Healthcare BPaaS Transformation project for Operational Readiness & Automation Implementation
- Worked as Client Relationship Manager and Account Manager for Anthem Inc. (now Elevance Health Inc.) Health Insurance
- Successfully led multiple Project Implementations in Membership Enrollment, Provider Data Management, Mailroom & Intake and Print & Fulfillment tracks for BPaaS clients
- Worked as Sr. Manager - Business Development for Project Everest Healthcare (Cognizant & Microsoft Strategic Alliance on Azure Cloud integration), PMO Lead for TriZetto Healthcare Business Unit and TriZetto BD Lead for Healthcare Solutions and TriZetto Technology Team - Payer
- Worked on multiple roles as Business System Analyst, Consultant, Content Manager, Project Manager and UAT Lead with varied Healthcare Payer projects at offshore and client site in USA

- 15+ years of Healthcare Domain experience in Pre-Sales, Business Solutions, Analysis & Development and Consultant roles
- 2+ years of experience as Business Analyst with Oracle Applications
- Research & Analysis to help identify new business opportunities for Cognizant in non-US geographies for Healthcare Payer & Provider clients in India, Australia, Nordic, UK and Canada.

Project Associate: KRISH INFOTECH, Nagpur

11 Months (March 2004 – February 2005)

- Designed and developed the institute official website for YCCE, Nagpur.
- Assisted in several key projects for the organization, involving coding in ASP, HTML, QA and Business Analysis as part of Project analysis & design.

Associate Consultant, KANBAY SOFTWARE (I) Pvt. Ltd., Pune

8 Months (May 2003-Januray 2004)

- Worked on RMT Tool Bug fixing project.
- Quality Assurance & Documentation for the 'i-web' team projects for MORGAN STANLEY (client).
- Successfully completed the certificate training in Distributed System Technologies and Open Systems.

INTERNSHIP

Summer Project: MAHINDRA & MAHINDRA LTD, FES, Nagpur

2 Months (May 2006 - June 2006)

- Project on SAP R/3 E 4.7 & its implementation and functioning in various modules at M&M FES, Nagpur.
- Identification of loopholes and shortcomings in the new SAP version at plant level and providing recommendations for improvement in those areas.
- Appreciation of work led to assignment of additional project, related to plant level survey of employee feedback & satisfaction for IT Helpdesk and SAP support & services, and its analysis and identification of problem areas.

EDUCATION

Qualification	Institute / Organization	Board / University	Year	CGPA/%
MBA (Info Systems)	NMIMS, Mumbai	NMIMS	2007	3.12/4
B.E.(Electrical)	VNIT, Nagpur	Deemed Univ.	2003	73.4%
AISSCE - XII	Kendriya Vidyalaya, Vayusena, Nagpur	C.B.S.E.	1999	91.6%
AISSE - X	Kendriya Vidyalaya, Vayusena, Nagpur	C.B.S.E.	1997	85.2%

CERTIFICATION

Certification	Institute / Organization	Year
GenAI for Business Leaders	Google Cloud QwikLabs	2024
Introduction to LLM & GenAI Course	Google Cloud QwikLabs	2023

Introduction to Azure Health Bot	Cognizant Learning & Dev	2023
US Govt Healthcare Program- Medicare & Medicaid	Cognizant Learning & Dev	2022
Introduction to Data Science	Cognizant Learning & Dev	2022
Internet of Things for All	Cognizant Learning & Dev	2022
Healthcare Industry Assessment	Cognizant Learning & Dev	2022
PAHM	American Health Insurance Plan	2014
AHM 250	Cognizant Certified Professional	2014
Oracle Pre-Sales Champion in JD Edwards EnterpriseOne Manufacturing & Distribution	Cognizant Learning & Dev	2008
Oracle Pre-Sales Champion in PeopleSoft Enterprise 9.0 HCM	Cognizant Learning & Dev	2008
Oracle Business Accelerators for Oracle E-Business suite	Cognizant Learning & Dev	2008
Distributed System Technologies & Open System (Advance Java)	Kanbay Softwares	2003
C-Programming	Engineers Study Circle	2001

TECHNICAL SKILLS

- Operating Systems : Linux, Windows
- Languages (worked on) : C, C++, Java, ASP, VB, HTML
- Database (worked on) : MS-Access, SQL Server, Oracle Sybase
- Tools/Platforms : Facets Core Admin Platform, Facets Workflow Module, Facets Accumulator Synchronizations, HPA, QNXT/QXI, NetworX, Health TranZform, Care Advance, TCS, DataNet-DMS, Rational Tools, MS Project, Qvidian, Quadient Inspire, QNXT A&G Module, OnVida CRM
- MS Office Suite : Outlook, Word, PowerPoint, Excel, MS Projects, Visio
- Concepts : OOPS, RDBMS, Client/Server architecture

PROFESSIONAL ACHIEVEMENTS

- As Project Manager for Parkland's DPP Claims Project, managed more than 149,000 Claims pending since last 2 years and executed payment of the pended DPP claims worth \$258 million in 2.5 months of this engagement.

- Facilitated new project wins worth \$1.1 million with Anthem DBG in less than 3 months of taking over the CRM role. Q1-2022.
- Played a key strategic role to reverse the Anthem AIM Specialty CTO's decision to downsize Cognizant Application Development & Production support team by over 50 resources and award to a competitor. Worked diligently with key client stakeholders to ensure enhanced quality of deliverables that created a roadmap for additional business opportunities to not only increase the team size but also revenue pipeline in the same project, which was under risk. Feb-2022.
- Renewed contracts within Anthem DBG projects worth over \$12 million to ensure engagement continuity and revenue for Cognizant. Q1-2022.
- Created pipeline and built a future business roadmap worth over \$8 million for the Anthem DBG account. Q1-2022.
- Appreciation from AVP and Parkland Project Sr. Director on remotely managing end-to-end Requirements, Design, Implementation and Post-Implementation Operations & Delivery for Parkland Projects while leading the Mailroom-Intake and Print-Fulfillment tracks, amidst the Covid-19 pandemic restrictions and challenges, March 2021.
- Executive Leadership appreciation from VP on excellent vendor management of Gorman Health Group as part of Healthcare BPaaS factory model for Medicare Line of Business, Jan 2018.
- Won Spotlight Award for contribution towards successful Onsite Engagement in Specialty Life & Disability Portfolio Assessment & Recommendation in Columbus, Ohio for Healthcare client, 2011.
- Won Gold Medal in Paper presentation on 'SAP vs Oracle' at 'Jigyasa-2007' event organized by Cognizant's Oracle Solution Practice.
- Was part of the Healthcare Innovation Team, which won 'Second Prize for Best Stall & Best Innovation' at the Cognizant Innovation Fair @ Hyderabad, August 2011.
- Submitted a White Paper on 'WellPoint Revenue Transformation and Outcome based Managed Services Framework' as part of Healthcare Innovation Challenge 2011. The white Paper was selected for the final round and helped WellPoint account secure an overall second position in the competition.

ACADEMIC ACHIEVEMENTS

- 2nd topper in AISSCE -XII in the Bhopal Region. 1st in school in AISSCE-XII and AISSE-X examination, 1997 & 1999
- Highest in Physics and Biology in AISSCE -XII in the Bhopal Region, 1999
- National level certificate for being in top 0.1% candidates in AISSCE -XII for the subject of Biology, 1999
- Selected for participation in 'Seminar on Power Plant Familiarization' organized by NPTI, in Third and Final year of Engineering, 2001 & 2002.
- Received appreciation for the project completion and paper submission on 'Micro-Hydel based Power Generation in Rural Vidarbha', 2003

EXTRA CURRICULAR ACTIVITIES

- Runners Up at Cognizant Healthcare Inter Project Cricket tournament (USA) held in Thousand Oaks, California, Oct 2013.
- Editor of Cognizant's Oracle Solutions Practice monthly Newsletter & member of editorial board of Cognizant's JD Edwards Practice Newsletter, 2008-09.
- Won Second prize in 'eLuminate' Inter College Paper Presentation Competition held by NMIMS in 2006, on the topic of e-Learning.
- General Secretary of 'SummIT' - the IT cell at NMIMS.
- Core Team Member 'Mantavya' – the Quizzing and Debating cell at NMIMS.
- 1st prize at city level in All India Camel Color Contest, 1989
- 1st prize in Inter-Branch College Football Competition at VNIT, Nagpur, 2002.

- 2nd prize in Inter-Project Volleyball Competition organized by Healers group, Cognizant, Hyderabad, 2010.
 - 2nd prize in Inter-College Football Competition organized by SVKM at NMIMS, Mumbai, 2006.
 - Participated and won prize in Elocution, Debate and Essay writing competition at various events.
 - Successfully completed the 'Prarambhik' and 'Prathmik' Hindi examination organized at National Level.
 - Selected in Long Jump event for Kendriya Vidyalaya Zonal Sports Meet, 1994.
 - Member of Cricket team at VNIT. Participated in Cricket, Football, Volleyball and Athletics events at NMIMS and Cognizant.
 - Pursues numismatics, gardening, traveling, drawing and writing short stories as hobbies.
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PERSONAL DETAILS

Available on Request